



HEXAWARE

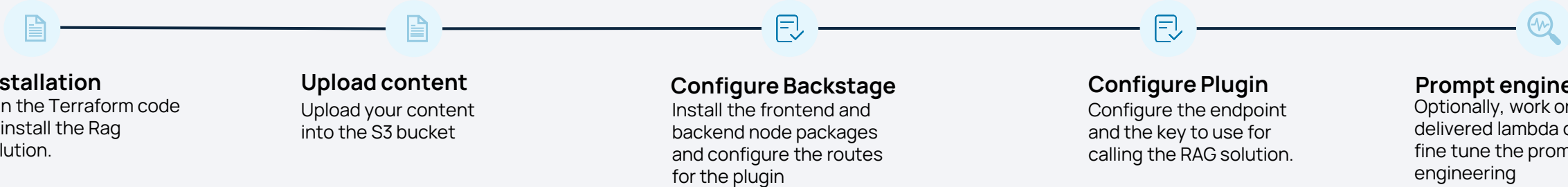
GenAI plugin for Backstage

June 2024

GenAI Plugin for Backstage

A turn-key solution to provide natural language information retrieval from your documents in the context of the Backstage developer portal.

HOW DOES IT WORK?



Amazon Bedrock



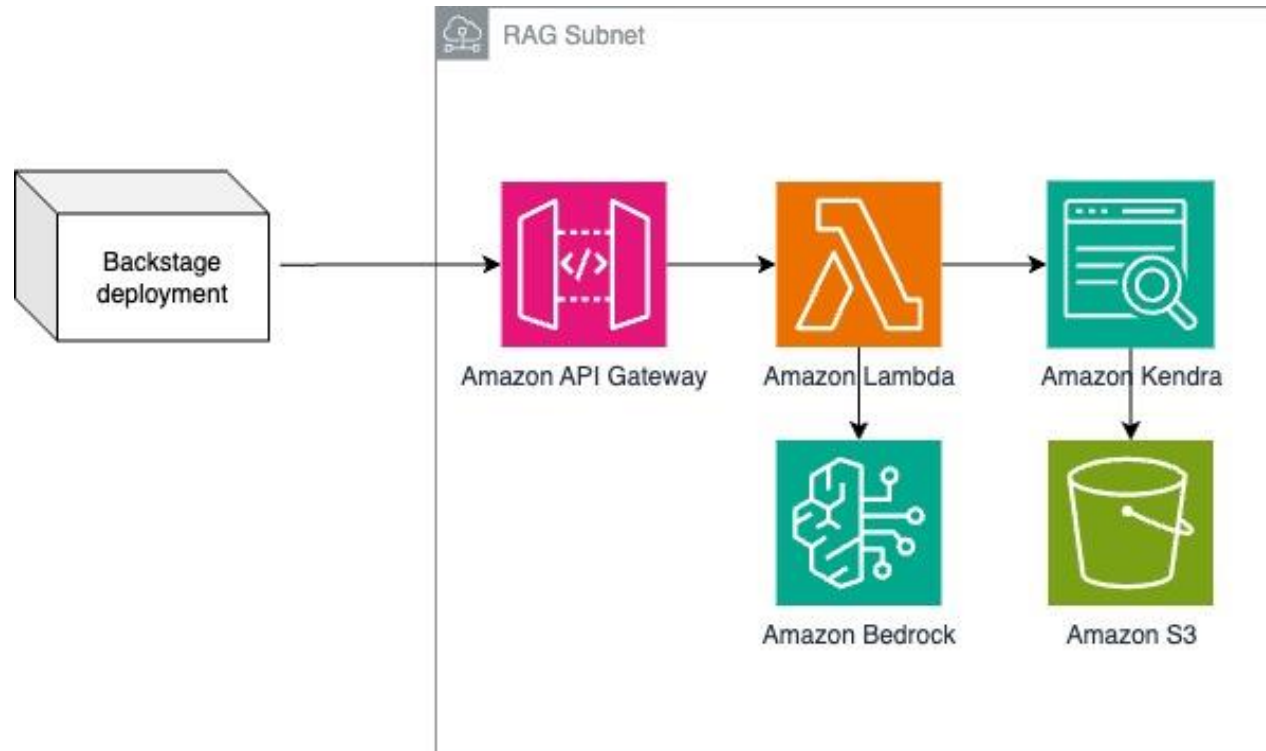
Amazon Kendra

TECH STACK

(35%)

REDUCED COST ON ANSWERING ROUTINE QUESTIONS

Fast Rag Architecture



Hexaware's Value Addition:

- Hexaware created:
 - ✓ A solution to create RAG plugin(s) in Backstage
 - ✓ Using Kendra
 - ✓ Using Bedrock
 - ✓ Communication between Backstage and AWS is secured to avoid unintentional leaking of information
- Model selection configured in Backstage
- Prompt engineering can be tweaked in the delivered lambda code

Benefits:

- ❖ Costs can be significantly reduced in areas where a Frequently Asked Questions are answered by people
- ❖ Delivers a better experience to the user than the standard static FAQ implementation

Thank You

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